

# Secure Connect

By



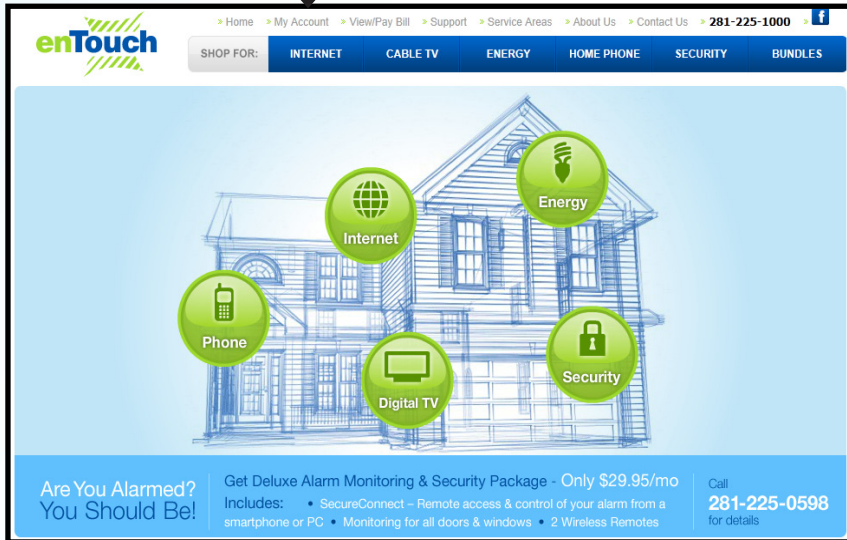
## User Guide

*Access your security system by  
smartphone, pad or PC*



# Accessing your account

1. To access your alarm system from any web browser, visit <http://www.entouch.net> and click on "My Account."



2. Next, click on 'SecureConnect.'



3. Enter Username and Password assigned at the time of installation. Username is usually first initial and last name. Password should be changed when you first access your information on the website.

**Customer Login**

Username:

Password:

4. After you log in, you will see a virtual keypad.



FEATURES OF THE WEB PORTAL:

## Adding a Contact

1. Choose the 'Contact List' tab on the menu bar of the website.



2. Click 'Add Contact' option

3. Enter UNIQUE username and password

4. Input Contact Information as needed

- Please note: Cell text phone and primary phone fields must have same number input in the website
- Also validate the contact information once contact fields are completed

## Virtual Keypad

Access your personal home or business security system (\*\*Note: FLASH must be downloaded on your computer to view Virtual Keypad.)

This keypad may be treated as if it were a physical keypad at the home or business. You can check the status of your alarm as well as Arm and Disarm your system by following the same procedure as if you were standing in front of your keypad.

## Event Log

Stores 90 days of security system events to the web portal.

The Event Log will reflect the users and zones assigned within your security system.

## Notifications

1. In the event you have multiple locations or additional users within your account, please be sure to select the correct transmitter under the "Select Transmitter" drop box.
2. Once you have selected the correct transmitter, you can now customize your notifications. For each tab (Alarms, Open/Close, Supervisory, etc.), you can select any combination of notifications you prefer.
3. Be sure to click "Save Settings" prior to exiting the screen.
4. At the bottom of this same screen, you will see under Notify Preferences the option to include friendly name in email Subject Line. Simply check the box and click "Save Preferences" to activate.

Please note: Your contact information must be entered in the correct field in order to receive notifications.

## Zone/User Alias

Rename your zones correlating with the programming in your panel.

1. Click on Zone/User Names in the menu bar.
2. The drop box will appear and choose Zone Alias.
3. Once you are in the Zone Alias section be sure you have selected the correct transmitter.
4. You can now assign a friendly name in the alias block. Please click on Save after renaming each zone.
5. Repeat the above process.

\*\*These features will allow for easy-to-read notifications and event log.

If Zones are not on the keypad label, they should be available in the zone definition portion of the document completed by the technician at time of installation.

## Interactive Smartphone Application

1. To access your alarm system from your Smartphone, please visit the appropriate App Store or Market and search for **ipFob**. This is a FREE download with the activation of your Interactive Services device.
2. To get started, please click the 'wrench icon' located at the bottom left corner of your screen.
4. Then enter the UNIQUE username and password that has been assigned to your account. For additional contacts, enter the username and password assigned to that user. **NOTE:** Password should be changed when you first access your information on the website. Do this **BEFORE** you attempt to use a smartphone app.
5. The keypad icon will then appear on the Smartphone screen. Click the icon and begin your Interactive Services.

## For iPhone and Android Users

1. For iPhone users, go to your App store application and open it. For Android users, go to the Play store application and follow the instructions below. They are the same for both Android and iPhones.

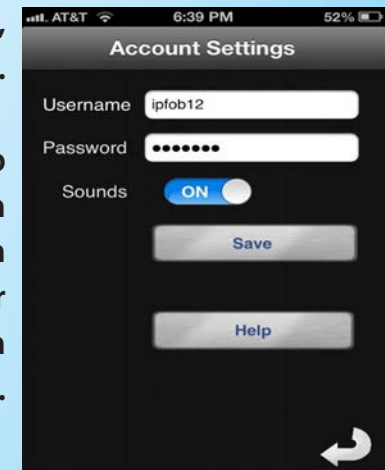


2. Search for IpDatatel, the application will be called IpFob and download the app.



3. Once you have downloaded the app, open it and you will see this screen.

Clear the default login that the app comes with and input the login and password you set up when you first logged in with your computer to login to this app.



4. This next screen will display your alarm pad in the upper left-hand side; tap it to open your personal alarm pad. (You can also adjust settings for the app by tapping the wrench in the lower left-hand side.) You will see that there is plenty of room provided for multiple alarm systems to be incorporated into this app.



5. Following Step 4, you will see a picture of an alarm pad that reads 'Connecting.' Depending on the wireless settings on your phone, this could take several minutes.



6. Once it connects to your system, you will use the alarm pad just as you would a standard alarm pad. You can check the status of your alarm as well as Arm and Disarm your system by following the same procedure as if you were standing in front of your keypad. Your screen should look like this:



Remember that depending on your connection, DISARMING may not be immediate.

# The **Secure** **Connect** Advantage

## *Internet-based Security Alarm Monitoring*

- Provides Remote Access to Your Home Including the Ability to Arm & Disarm Your Alarm System
  - Virtual Keypad via iPhone, iPad or Android
  - Control Multiple Alarm Sites
  - Receive Text &/or Email Notification of Events
  - Set up Automatic Daily, Weekly or Monthly Reports
- Available Options Include:**
- Cellular Monitoring
  - Climate & Lighting Automation



[www.entouch.net](http://www.entouch.net)

281 • 225 • 1000

11011 Richmond Ave., Suite 400, Houston, TX

En-Touch Alarm Systems, Inc. Alarm #B10029, TX-ACR1998