

## **Tuxedo Maintenance Plan**

enTouch will now offer a maintenance plan that covers customers with specialty keypads such as the Honeywell Tuxedo. This maintenance plan covers their keypad for three years from date of being placed on account.

### **Cost:**

The Tuxedo Maintenance Plan is just a one-time payment for \$39.

### **Definition of a specialty keypad:**

A specialty keypad defined by enTouch is a keypad that has capabilities beyond basic monitoring use and including home automation or z-wave ability.

**Length of Coverage:** Coverage is active for three years

### **What Tuxedo Maintenance Plan Covers:**

The Tuxedo Maintenance Plan will cover specialty keypads that have stopped functioning due to normal wear and tear.

### **Items Tuxedo Maintenance Plan Does NOT Cover:**

- Deliberate or negligent damage. Example person is swinging an object around home and accidentally breaks touchscreen.
- Damage caused by pets or wildlife
- Still covered under builder warranty ( most likely will apply to new homes)
- Customer attempting to use keypad in a manner inconsistent than keypad's intended use.

### **Restrictions:**

- Customer cannot use within 30 days of adding to account.
- Not transferable between accounts
- No longer available for new customers on or about 4/1/21