enTouch Alarm Account App
Quick Start Guide for iOS

The enTouch AlarmAccount app gives you the flexibility to access your alarm information and make changes to contact information, view event history, and more – all from the convenience of your iOS device.
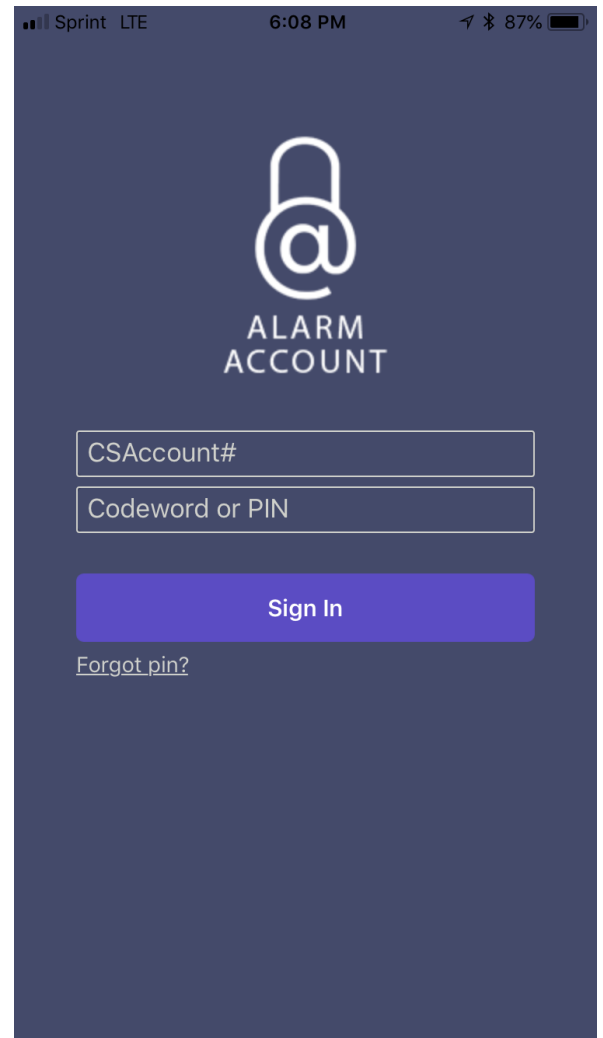
INCLUDED IN THIS GUIDE:

- Downloading the App & Signing In

- Placing Account in Test Mode

- View Recent Alarm History

- Manage Contact Phone & Email Settings

- Call enTouch for Service

enTouch

Downloading the App & Signing In

1. Access the app store from your iOS device and search for AlarmAccount app or click here.

2. Once the app is installed, enter your **CS Account Number** for your Username.

3. If you do not know your CS Account Number, you can go to https://www.alarmaccount.com on your PC or laptop and log in using your premise phone number or the email address associated with your account. When you are logged in, your CS Account Number will be listed next to your name in the black bar at the top of the home screen.

4. Enter your **code word** (the password you give the monitoring station) as your password.
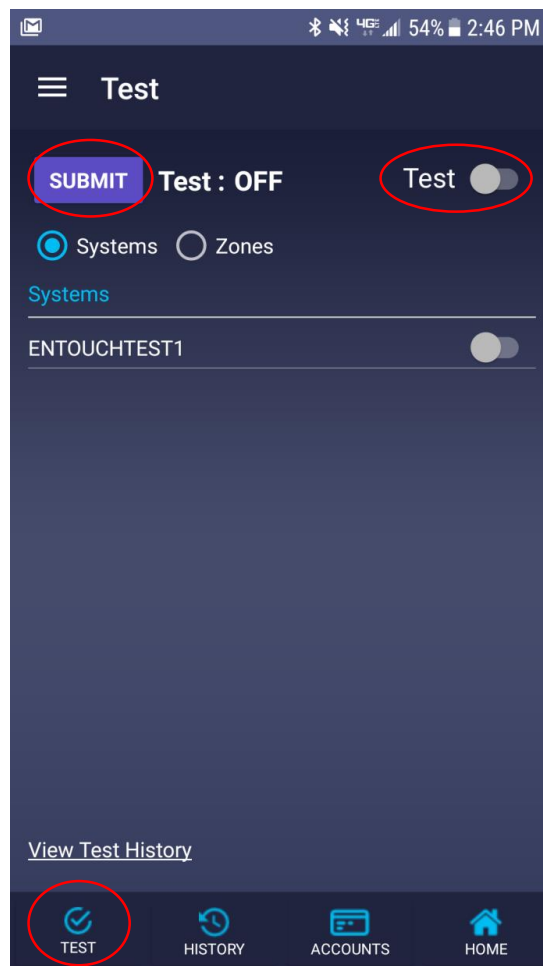
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Placing Account in Test Mode
1. Choose **Test** from any screen from the bottom of the screen.
2. On the **Test** screen, toggle **Test On**.
2. Choose **System** or **Zones**.
3. Click **Submit**.
4. Enter password (code word you give to monitoring station).

Taking Account out of Test Mode
1. On the **Test** screen, toggle **Test Off**.
2. Choose **System** or **Zones**.
3. Click **Submit**.
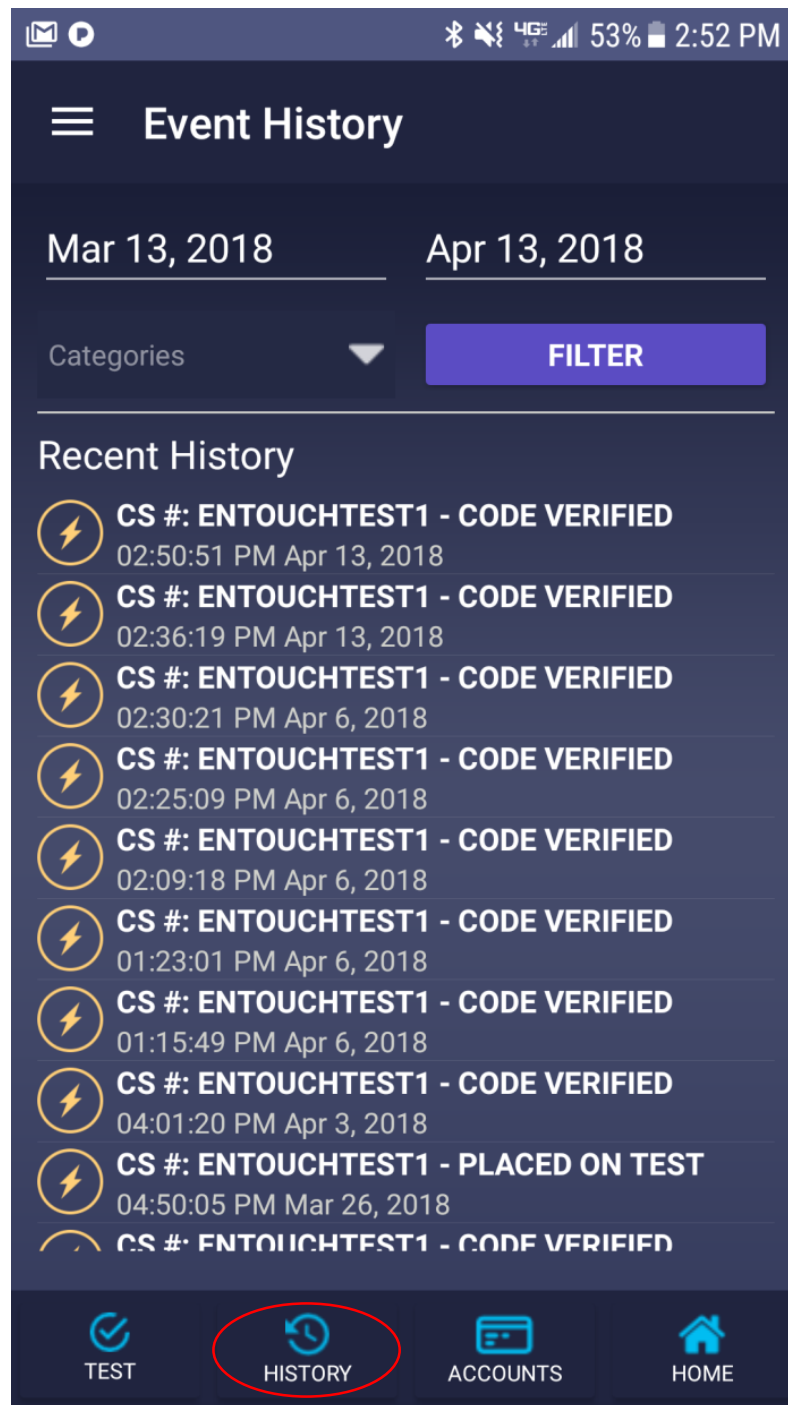4. Enter password (code word you give to monitoring station).

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View Recent Alarm History

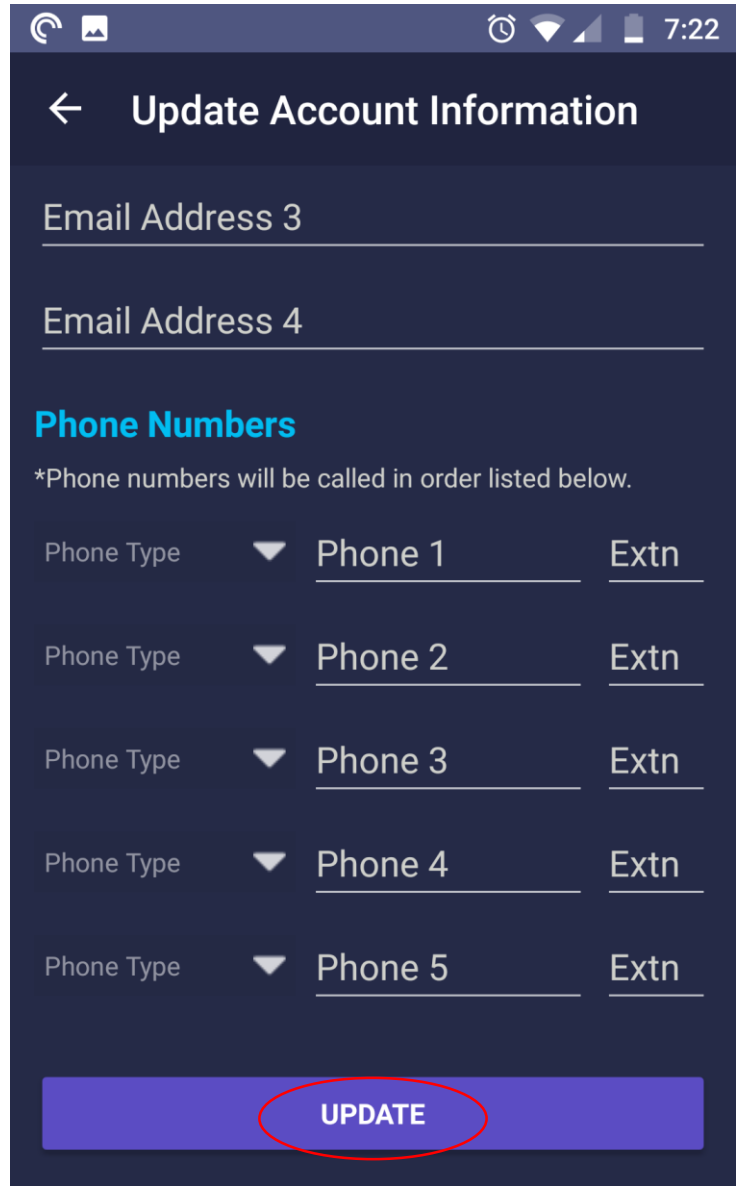Choose **History** from any screen on the bottom of the screen.
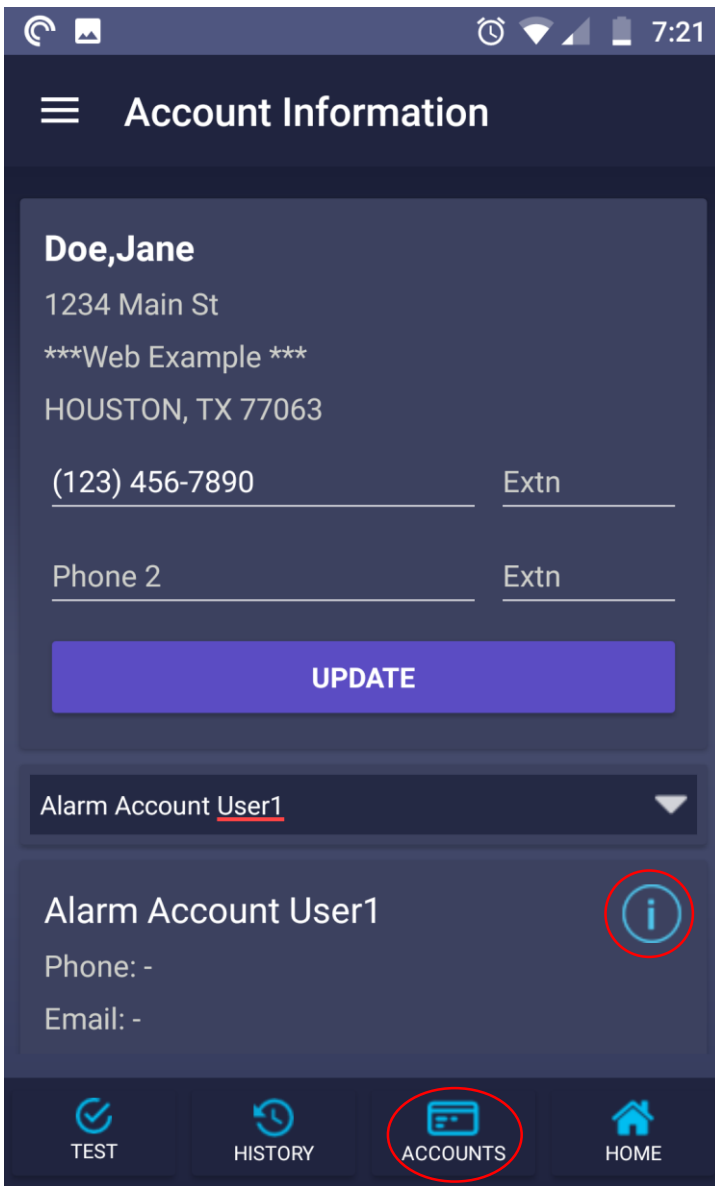

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Manage Contact Phone and Email Notifications

1. Choose **Accounts** from any screen on the bottom of the screen.

2. Choose the **Info Symbol** next to **Account Name**.

3. Click **Update** when finished. Click the back button at the top to return.

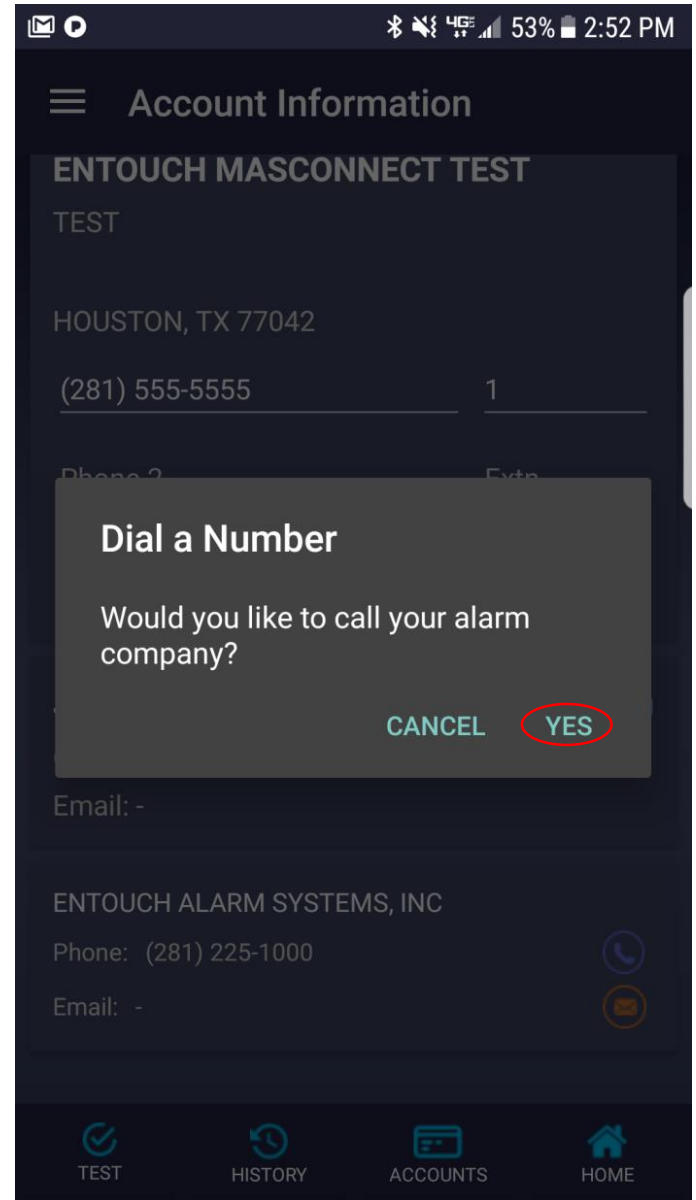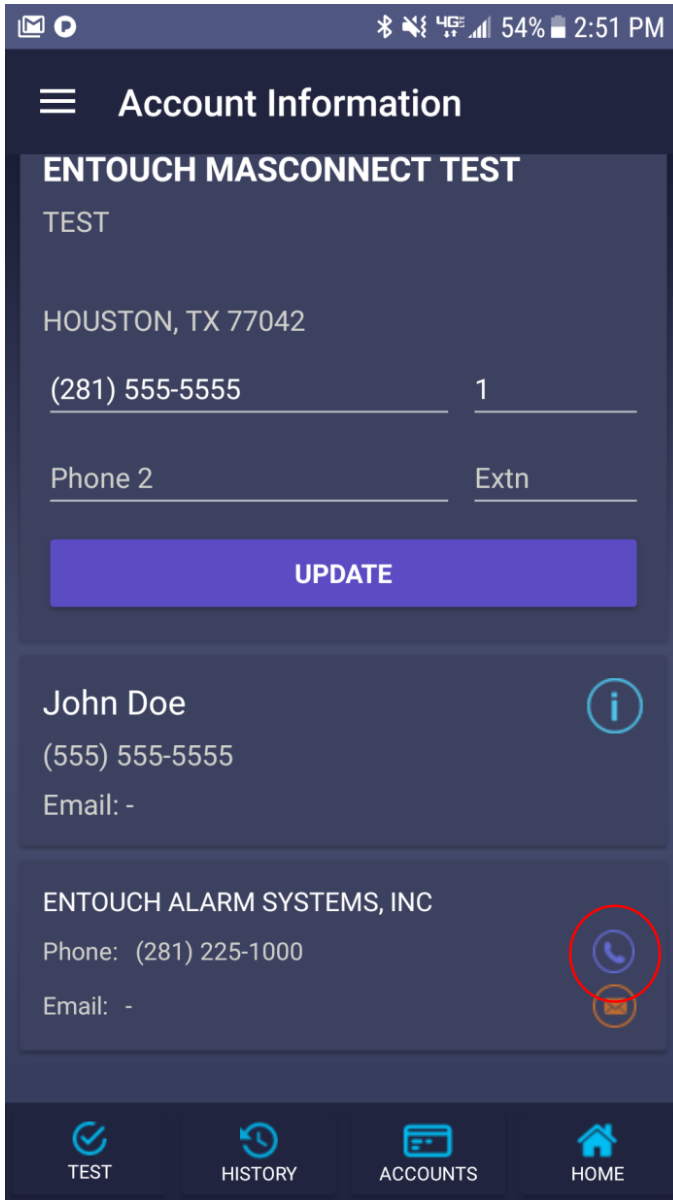**281.225.1000**
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Call enTouch for Service

1. From the **Account Information** screen, choose the **Phone** icon next to **enTouch Alarm Systems, Inc**.

2. You will see a pop-up screen asking you to continue or cancel.

If this is in response to an alarm in progress, please call the monitoring station directly at 281-225-1900.

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